

<RADR\_ReturnAddressName> <RADR\_ReturnAddress1> <RADR\_ReturnAddress2> <RADR\_ReturnAddressCity>, <RADR\_ReturnAddressState> <RADR\_ReturnAddressZip>

<MEMD\_MemberFormattedName> <MEMD\_MemberAddress1> <MEMD\_MemberAddress2> <MEMD\_MemberCity> <MEMD\_MemberState> <MEMD\_MemberZip>

# Medication Therapy Management program

Get a review of your medications at no cost today

<SpoolDate>

Dear <MEMD\_MemberFormattedName>,

If you take several medications or have more than one chronic health condition, you could be at risk of dangerous drug interactions or complications. The <PLAN\_PBMName> Medication Therapy Management program helps you take your medications correctly and avoid harmful interactions and side effects. You may also learn about other drugs that cost less. Plus, you'll get tips and resources for managing your health.

As a member of <PLAN\_PlanName1>, you can take advantage of this benefit. **Call today.** 



<CSPH\_PhoneFaxTTY1> <CSPH\_HoursOfOperation> Reference #: <TXHD\_CPP\_ID>

Or to learn more, visit **<PLAN\_WebsiteStatement>** 

# **Frequently Asked Questions**

## What else does the Medication Therapy Management program offer?

You'll get useful information about your medical conditions to help you understand and better manage your health.

## How do I get started?

Call the <PLAN\_CMRVendor> at <CSPH\_PhoneFaxTTY1>, <CSPH\_HoursOfOperation>. They'll answer your questions and walk you through next steps. They'll also set up a time to review your medications with a pharmacist.

### Can I have a translator during my medication review?

Yes. Ask the pharmacist to have a translator be on the call.

#### Can an authorized representative or caregiver speak with the pharmacist for me?

Yes. With your verbal permission or completion of the authorized representative form, a family member, friend or other caregiver can speak with the pharmacist.

#### What happens after my medication review?

We'll send you a list of your medications with information to help you when you talk with your doctors and authorized representative.

#### Why should I call?

The program is already included in your plan, so there's no extra cost to you.

<PLAN\_MTMVendorNotice> are here to support – not replace – the care your doctor provides. They can answer questions and may help you save money on your medications.

# Don't miss out on this great no-cost benefit.

<PLAN\_ContractStatement> To opt out of the Medication Therapy Management program, call <<u>CSPH\_PhoneFaxTTY3</u>>, and provide the code <<u>MEMDnOptOutPin></u>.

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